OREGON Program Site:

POST-MEDIATION VICTIM INTERVIEW SCHEDULE
January, 2001

Program Case Number: _________________________

Interview Date: _______________________________

Interviewer: __________________________________

Age of victim: ________________________________

Gender: _____________________________________

Ethnicity: ___________________________________

Offense: _____________________________________

Mark Umbreit, Ph.D and Robert B. Coates, Ph.D.
Principal Investigators

National Organization for Victim Assistance
I WOULD LIKE TO BEGIN BY ASKING YOU A FEW GENERAL QUESTIONS.

1. Did you know the offender before the crime occurred?
   1. yes  0. no

   1A. IF YES: How did you know the offender?
      a. friend
      b. acquaintance
      c. neighbor
      d. other

2. Have you been a victim of a crime before?
   1. yes  0. no

   2A. IF YES: Not including this time, how many times have you been a victim of a crime?
      What kind of crimes were they?
      a. crimes involving property
      b. crimes involving a person

3. Of the following possible effects of the crime on your life, which was the most important effect for you?
   a. a greater sense of fear
   b. the loss of property
   c. the damage to property
   d. the hassle of dealing with police and court officials
   e. a feeling of powerlessness

I WOULD NOW LIKE TO ASK YOU A FEW QUESTIONS ABOUT YOUR EXPERIENCE WITH THE JUSTICE SYSTEM IN THIS CASE.

4. How satisfied were you with the way the justice system handled your case?
   4. Very satisfied
   3. Satisfied
   2. Dissatisfied
   1. Very dissatisfied

5. Do you believe the offender was adequately held accountable for his/her behavior?
   1. yes  0. no

6. Do you believe that the victim offender mediation/meeting program should be routinely offered to victims of similar crimes as part of the criminal justice system? (ADAPT THIS WORDING TO SPECIFIC NAME OF PROGRAM)
   1. yes  0. no  3. don’t know
6A. Why is that?

NOW I WOULD LIKE TO ASK A FEW QUESTIONS ABOUT THE VICTIM OFFENDER MEDIATION PROGRAM. (ADAPT THIS WORDING TO SPECIFIC NAME OF PROGRAM)

7. Do you voluntarily participate in the victim/offender mediation/meeting program? (ADAPT THIS WORDING TO SPECIFIC NAME OF PROGRAM)

1. yes 0. no

7A. IF YES: Why did you choose to participate in the victim offender mediation/meeting program?

a. to get paid back for losses
b. to let the offender know how you felt about the crime
c. to receive answers to questions you had
d. to help the offender
e. to receive an apology
f. other

8. What kind of preparation did you have before meeting with your offender?

a. none
b. by telephone
   - how much time
c. in person
   - how much time

9. Do you feel you were sufficiently prepared for the meeting with your offender?

1. yes 0. no

9A. What was the most helpful in this preparation for the meeting with the offender? (Select one.)

a. being told what happens in mediation
b. having someone listen to my story about what happened
c. explanation of what the possible benefits of mediation are
d. other ________________________________

9B. What was the most troubling in this preparation for the meeting with the offender? (Select one.)

a. not receiving enough information about the mediation program
b. feeling that I had no choice about participation in a meeting with the victim
c. no one listened to my story about what happened or how I felt about it
d. I never understood why a meeting with the offender could be of benefit to me
e. none of the above
10. Was the meeting scheduled at a time that was convenient for you?
   1. yes 0. no

11. Did you have any voice in when the meeting was scheduled?
   1. yes 0. no

12. Was the meeting scheduled at a place that was convenient for you?
   1. yes 0. no

13. Did you have any voice in where the meeting was held?
   1. yes 0. no

14. How did you feel about the meeting space where you met with the offender?

I WOULD LIKE TO ASK YOU SOME ADDITIONAL QUESTIONS ABOUT THE MEETING WITH THE OFFENDER AND ITS OUTCOME.

15. Did the offender seem to be sorry about the way he or she hurt you?
   1. yes 0. no

16. Did the offender offer an apology?
   1. yes 0. no

16. Was a pay back (restitution) agreement negotiated during the meeting with the offender?
   1. yes 0. no

16A. IF YES: What was agreed upon?
   a. amount of money
   b. amount of work
   c. other __________

16B. IF NO, Was a pay back agreement arranged in any other way? (If so, how?)

16C. Did you have any choice or input in the payback (restitution) arrangement?
   1. yes 0. no

17. Do you feel the restitution agreement was fair to you?
   1. yes 0. no

17A. Why do/don't you feel it was fair to you?
18. Do you feel the restitution agreement was fair to the offender?
   1. yes  0. no

   18A. Why do/don't you feel it was fair to the offender?

19. Was it helpful to meet the offender?
   1. Not at all helpful
   2. Somewhat helpful
   3. Very helpful

   19A. Why?

20. Which of these choices best describes your attitude about the meeting with your offender:
   5. Very positive
   4. Positive
   3. Mixed; positive and negative
   2. Negative
   1. Very negative

   20A. Why do you feel this way?

21. Who did most of the talking during the conference sessions? (Roles, not names).
   a. the mediator
   b. yourself, as the victim
   c. the offender
   d. the offender's parents
   e. other

22. On a scale from 1 to 10 where 1 is least important to you and 10 is most important to you, how important was each of the following tasks of the mediator?
   a. providing leadership
   b. making you and the offender feel comfortable and safe
   c. taking charge and doing most of the talking
   d. allowing plenty of time for you to talk directly with the offender
   e. being a good listener f helping us formulate the restitution agreement
23. Do you believe the mediator was fair?
   1. yes 0. no

23A. IF NO: In what way was he or she unfair?

24. Which of these choices best describes your attitude about the mediator who worked with you and the offender:
   5. Very satisfied
   4. Satisfied
   3. No attitude
   2. Dissatisfied
   1. Very dissatisfied

24A. Could you explain your answer?

25. If you had it to do over again, would you choose to meet the offender with a mediator?
   1. yes 0. no

25A. Why would/wouldn't you want to meet?

26. Would you recommend a victim offender meeting to other victims of similar crimes?
   1. yes 0. no

26A. Why would/wouldn't you recommend the program?

27. When you left the conference session with your offender, how satisfied were you about the outcome of the meeting?
   4. Very satisfied
   3. Satisfied
   2. Dissatisfied
   1. Very dissatisfied

28. Which of the following choices best describes your attitude toward the offender at this point?
   5. Very positive
   4. Positive
   3. Mixed: Both positive and negative
   2. Negative
   1. Very Negative
29. Are you afraid the offender will commit another crime against you?
   1. yes    0. no    3. don't know

30. How do you now feel about the crime committed against you?
   1. Not upset
   2. Somewhat upset
   3. Very upset

31. What three things did you find the most helpful about the victim offender mediation experience?
   1.
   2.
   3.

32. What three things did you find least helpful about the victim offender mediation experience?
   1.
   2.
   3.

NOW I WOULD LIKE TO ASK YOU A FEW QUESTIONS ABOUT THE ADDITIONAL PERSONS WHO MAY HAVE BEEN PRESENT AT YOUR MEETING WITH THE OFFENDER.

33. Besides yourself, the victim and the mediator, were there any other persons present for mediation session?
   33A. IF SO, how many
   33B. Support persons for yourself?
      a. parents
      b. other relatives
      c. friends
      d. professionals
   33C. Support persons for the offender?
      a. parents
      b. other relatives
      c. friends
      d. professionals
34. How important was the presence of your support people during your meeting with the victim?
   4. Very important
   3. Important
   2. Unimportant
   1. Very unimportant

35. Which support person's presence was most important to you?

36. Was anyone missing who you would have liked to have been present?
   1. yes          0. no

   36A. If yes, who was this person and why were they not present?

37. Were you comfortable with the number of people present at the meeting with your victim?
   1. yes          0. no

38. In general now, is there anything else you would like to say about your meeting with your offender or how your case was handled?

THANK YOU VERY MUCH FOR YOUR WILLINGNESS TO PARTICIPATE IN THIS PROGRAM EVALUATION.
OREGON Program Site:

POST-MEDIATION OFFENDER INTERVIEW SCHEDULE
January, 2001

Program Case Number: _________________________
Interview Date: _______________________________
Interviewer: __________________________________
Age of victim: ________________________________
Gender: _____________________________________
Ethnicity: ___________________________________
Offense: ____________________________________

Mark Umbreit, Ph.D and Robert B. Coates, Ph.D.
Principal Investigators

National Organization for Victim Assistance
FIRST, I WOULD LIKE TO ASK YOU A FEW QUESTIONS ABOUT YOUR EXPERIENCE WITH THE JUSTICE SYSTEM IN THIS CASE.

1. How satisfied were you with the way the justice system handled your case?
   - 4. Very satisfied
   - 3. Satisfied
   - 2. Dissatisfied
   - 1. Very dissatisfied

2. Do you believe that you were adequately held accountable for your behavior?
   - 1. yes
   - 0. no

3. Do you believe that the victim offender mediation/meeting program should be routinely offered for other youth who get into the same kind of trouble?
   - 1. yes
   - 0. no
   - 3. don't know

NOW I WOULD LIKE TO ASK A FEW QUESTIONS ABOUT THE VICTIM OFFENDER MEDIATION PROGRAM. (ADAPT TO ACTUAL PROGRAM NAME)

4. Did you voluntarily participate in the victim offender mediation program? (ADAPT THIS WORDING TO SPECIFIC NAME OF PROGRAM)
   - 1. yes
   - 0. no

4A. If yes: Why did you want to participate in the program? (Read all responses and check as many as apply).
   - a. to pay back the victim for their losses
   - b. to let the victim know why you did it
   - c. to offer any apology
d. to take direct responsibility for making things right
   - d. other ______________________________

4B. Which was the most important reason for you? (List the letter response) ____

5. What kind of preparation did you have before meeting with your victim?
   - a. none
   - b. by telephone
     - how much time____
   - c. in person
     - how much time____

6. Do you feel you were sufficiently prepared for the meeting with your victim?
   - 1. yes
   - 0. no
6A. What was the most helpful in this preparation for the meeting with the victim?  
(Select one.)

a. being told what happens in mediation  
b. having someone listen to my story about what happened  
c. explanation of what the possible benefits of mediation are  
d. other ________________________________

6B. What was the most troubling in this preparation for the meeting with the victim?  
(Select one.)

a. not receiving enough information about the program  
b. feeling that I had no choice about participation in a meeting with the victim  
c. no one listened to my story about what happened or how I felt about it  
d. I never understood why a meeting with the victim could be of benefit to me  
e. none of the above

7. Was the meeting scheduled at a time that was convenient for you?  
1. yes  0. no

8. Did you have any voice in when the meeting was scheduled?  
1. yes  0. no

9. Was the meeting scheduled at a place that was convenient for you?  
1. yes  0. no

10. Did you have any voice in where the meeting was held?  
1. yes  0. no

11. How did you feel about the meeting space where you met with the victim?

I WOULD LIKE TO ASK YOU SOME ADDITIONAL QUESTIONS ABOUT THE MEETING WITH THE VICTIM AND ITS OUTCOME.

12. Did you apologize to your victim?  
1. yes  0. no

12A. Could you tell me more about this?

13. Was a pay back (restitution) agreement negotiated during the meeting with the victim?  
1. yes  0. no
13A. IF YES: What was agreed upon?
   a. amount of money________
   b. amount of work _________
   c. other__________________

13B. IF NO, Was a pay back agreement arranged in any other way? (If so, how?)

13C. Did you have any choice or input in the payback (restitution) arrangement?
   1. yes          0. no

14. Do you feel the restitution agreement was fair to you?
   1. yes          0. no

14A. Why do/don't you feel the restitution agreement was fair to you?

15. Do you feel the restitution agreement was fair to the victim?
   1. yes          0. no

15A. Why do/don't you feel it was fair to the victim.?

16. Was it helpful to meet the victim?
   1. Not at all helpful
   2. Somewhat helpful
   3. Very helpful

16A. Why was it_____________ (read response)?

17. Do you feel better after having met with the victim?
   1. yes          0. no

17A. IF NO, Why is that?

18. Which choice best describes your attitude about the meeting with your victim?
   1. Very negative
   2. Negative
   3. Mixed; positive and negative
   4. Positive
   5. Very positive
18A. Why do you feel this way?

19. Who did most of the talking during the meeting with your victim? (Roles, not names)
   a. the mediator
   b. yourself, as the offender
   c. the victim
   d. other

20. On a scale from 1 to 10 where 1 is the least important to you and 10 is the most important, how important was each of the following tasks of the mediator?
   a. providing leadership in the meeting
   b. making you and the victim feel comfortable and safe
   c. taking charge and doing most of the talking
   d. allowing plenty of time for you to talk directly with the victim
   e. being a good listener
   f. helping to formulate the restitution agreement
   g. other__________________________________________

21. Do you believe the mediator was fair?
   1. yes 0. no

   21 A. If no: In what way was he or she unfair?

22. Which of these choices best describes your attitude about the mediator who worked with you and the victim?
   5. Very satisfied
   4. Satisfied
   3. No attitude
   2. Dissatisfied
   1. Very dissatisfied

   22A. Why do you feel this way?

23. If you had it to do over again, would you choose to meet the victim with a mediator?
   1. yes 0. no

   23A. Why would/wouldn't you want to meet?
24. Would you recommend a victim offender meeting to other friends that might get in the same kind of trouble?

1. yes  0. no

24A. Why would/wouldn't you recommend the program?

25. When you left the meeting with your victim, how satisfied were you about the outcome of the meeting?

a. Very satisfied
b. Satisfied
c. Dissatisfied
d. Very dissatisfied

26. Which of the following choices best describes your attitude toward the victim at this point?

5. Very positive
4. Positive
3. Mixed; positive and negative
2. Negative
1. Very negative

27. What three things did you find the most helpful about the victim offender meeting experience?

1. 

2. 

3. 

28. What three things did you find least helpful about the victim offender meeting experience?

1. 

2. 

3. 

NOW I WOULD LIKE TO ASK YOU A FEW QUESTIONS ABOUT OTHER PERSONS THAT MAY HAVE BEEN AT YOUR MEETING WITH THE VICTIM.

29. Besides you, the victim and the mediator, were there any other persons present for mediation session?

29A. IF SO, how many
29B. Support persons for yourself?
   a. parents
   b. other relatives
   c. friends
   d. professionals

29C. Support persons for the victim?
   a. parents
   b. other relatives
   c. friends
   d. professionals

30. How important was the presence of your support people during your meeting with the victim?
   4. Very important
   3. Important
   2. Unimportant
   1. Very unimportant

31. Which support person's presence was most important to you?

32. Was anyone missing who you would have liked to have been present?
   1. yes   0. no

32A. If yes, who was this person and why were they not present?

33. Were you comfortable with the number of people present at the meeting with your victim?
   1. yes   0. no

34. In general now, is there anything else you would like to say about the meeting with your victim or how your case was handled?

THANK YOU VERY MUCH FOR YOUR WILLINGNESS TO PARTICIPATE IN THIS PROGRAM EVALUATION.