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ANNOTATION:

DESIGN: The authors subjected data from their Winnipeg study (Umbreit and Bradshaw, 1997) to step-wise multiple regression to determine the variables most associated with victim satisfaction. This is a technique that allows the holding constant of selected variables, such as social demographics.

SATISFACTION: Victim attitude toward the mediator, sense of fairness of restitution agreement, and the importance for the victim of meeting the offender were the variables most closely associated with overall victim satisfaction with mediation, explaining 41% of the variance. These findings underscore the importance of the interpersonal nature of mediation. It is worth noting that these findings mirror those found in a secondary analysis of factors associated with victim satisfaction in a cross-state US study (Umbreit, 1994).

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